

Welcome to webApp. $\mathbf{secure}^{\mathsf{TM}}$

Find out how easy it is to secure your web assets.

webScurity Inc.
9298 Central Ave NE
Suite 402
Minneapolis MN 55434
USA
866.SCURITY Toll Free (US)
763.786.2009 Twin Cities Metro/International
763.786.3680 Fax
www.webscurity.com

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Introduction

Thank you for selecting webApp.secure to help secure your Web assets!

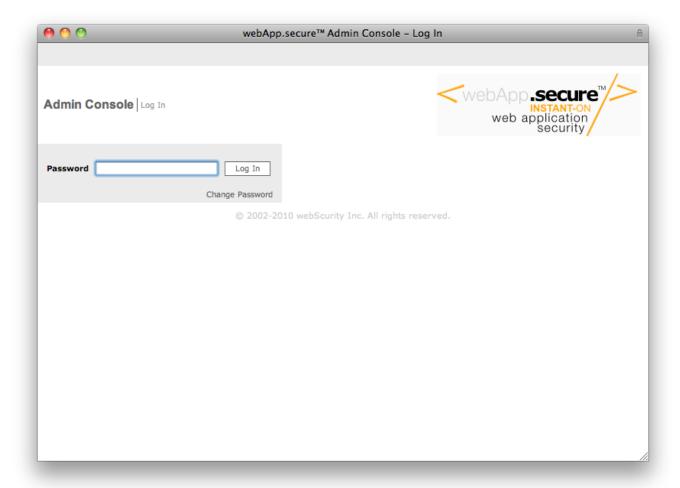
webApp.secure is a Web application firewall designed from the ground up to be affordable, easy to deploy, and easy to administer. It was born from a knowledge base of over 70 financial application line-by-line code reviews comprising nearly 1 million lines of code written in a wide variety of programming languages. This unique experience provided a real-world foundation from which to build effective Web application security solutions.

A positive protection model was selected over the more traditional negative security model (signatures) because it eases implementation and enables its essential proactive capabilities. With this design approach, however, come challenges. How do you build Web application protection that automatically derives the "rules"...

We started with the premise that no one can compromise your website - or the important information behind it - by using it exactly as it was intended.

Admin Interface Access

By default, the webApp.secure service is configured to listen on all available IP addresses, port 8020 for admin access. Please note "https" protocol on port 8020. (i.e. https://192.168.0.1:8020/)



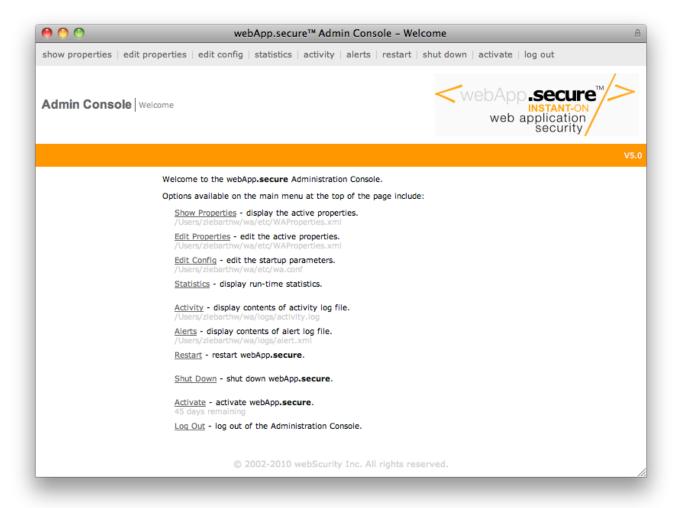
Default password is "admin" (lower case, no quotes).

Log in using the default password "admin" (lower case, no quotes).

To change the password, click the "Change Password" link before logging in.

Quick UI Tour

After log in, the welcome landing page shown below is displayed.



Welcome page displayed after login with main menu options across the top.

show properties edit properties

Display currently defined property settings. Modify current property settings.

edit config statistics

Modify startup settings. Display current run-time statistics.

activity alerts

Display the contents of the plain text activity log. Display the contents of the XML alert log.

restart shut down

Restart the system. Shut down the system.

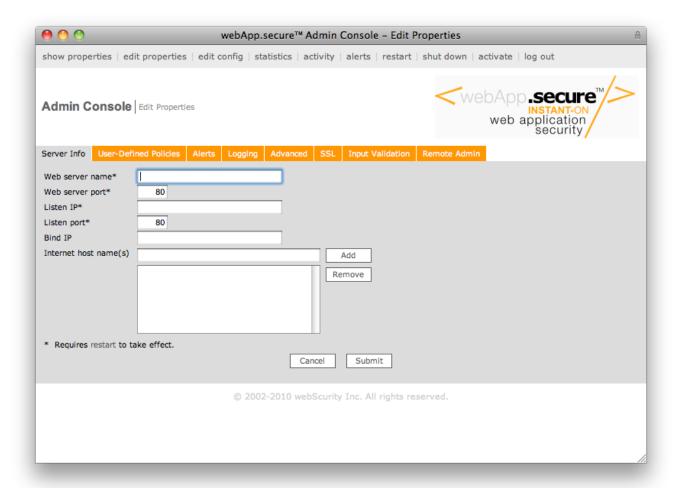
activate log out

Activate a trial version.

Log out of the admin console.

Server Setup

The following properties specify the reverse-proxy, TCP/IP communication settings of the Web server and webApp.secure.



Web Server Name

Identifies the internal reference of the Web server webApp.secure is protecting (i.e. 192.168.0.2), typically an IP address or internal server name.

Web Server Port

Identifies the TCP port number of the Web server webApp.secure is protecting (i.e. 80).

Listen IP

IP address on which webApp.secure should bind for incoming connections. Leave blank to use all available IP addresses on the machine.

Listen Port

The TCP port number webApp.secure will use for unencrypted traffic (i.e. 80).

Bind IP

IP address on which webApp.secure should bind for the connection to the Web server. Leave blank to let the operating system assign the IP address.

Internet Host Name(s)

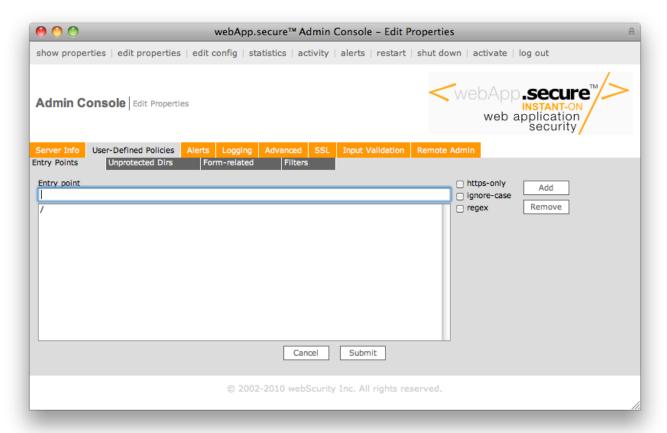
One or more external host names (domain name) of the website(s) webApp.secure is protecting (i.e. www.mydomain.com). Add an entry for each name-based virtual website hosted on the Web server.

User-defined Policies

User-defined policies provide a powerful mechanism to tailor webApp.secure to your unique environment. They can be used to address false-positive conditions.

Entry Points

Entry Points are one or more URI's that are accessible without restriction from the outside – i.e. a "starting point" for the website/application. web/**insite**TM begins automatically identifying the Intended Use Guidelines TM from this (these) point(s).



The root URI (/) is set up by default and it is common to also specify the root document name (i.e. /index.html) as well.

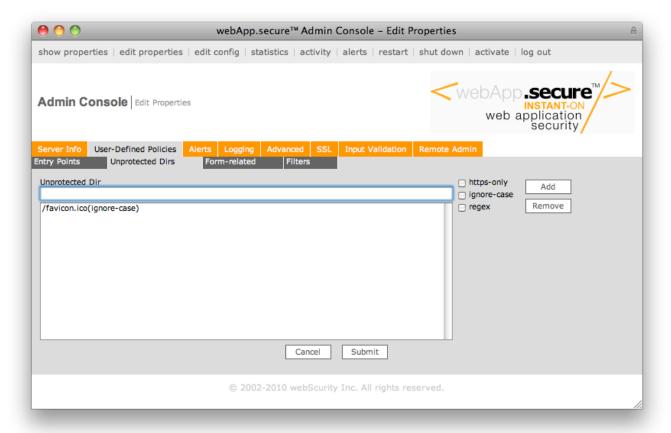
Use wildcard characters "*" (one or more alpha-numeric characters), "?" (single alpha-numeric character), and "#" (single numeric character) to specify entry points that may have a variable component.

Check the "https-only" checkbox if the entry point should be accessed through an encrypted connection only. Check the "ignore-case" checkbox if the entry point validation should be case-insensitive.

Entry Point	Would Allow	Would Deny
/default.asp\?var=*	/default.asp?var=123 /default.asp?var=123&var2=456	/default.asp /default.asp?x=123 /default.aspXvar=123
/default.asp\?var=##	/default.asp?var=12	/default.asp?var=1 /default.asp?var=123 /default.asp?var=ab
/default.asp\?v1=*&v2=#*&v3=???	/default.asp?v1=1a&v2=12&v3=abc /default.asp?v1=a&v2=34&v3=123	/default.asp?v1=1a&v2=1a&v3=1a

Unprotected Directories

Unprotected Directories (paths) are one or more URI's that are accessible without restriction from the outside. These should be paths to images or other non-HTML content.



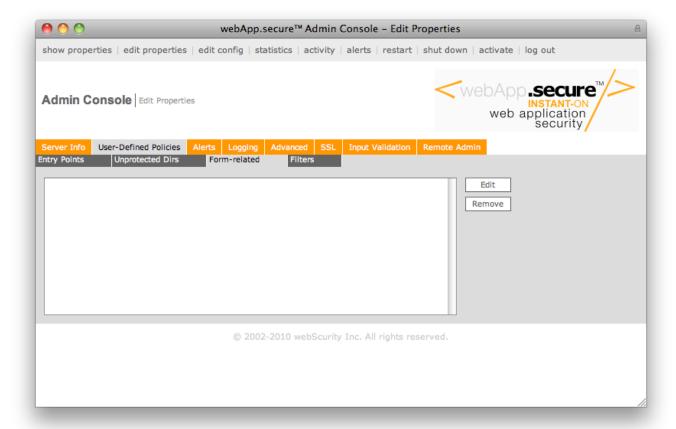
Unprotected Directories can be useful to specify access to resources that webApp.secure is not able to automatically recognize as part of the website Intended Use Guidelines.

Check the "https-only" checkbox if the unprotected directory should be accessed through an encrypted connection only. Check the "ignore-case" checkbox if the unprotected directory validation should be case-insensitive.

Unprotected Dir	Would Allow	Would Deny
/images/*.gif	/images/123.gif /images/moreimages/abc.gif	/images/123.GIF /images/123.jpg
/*.gif	/images/123.gif /images/moreimages/abc.gif	/images/123.GIF /images/123.jpg
/include/*.js	/include/func.js	/include/funcs.javascript
/pdfs/*.pdf	/pdfs/123.pdf /pdfs/morepdfs/abc.pdf	/pdfs/123.PDF /pdfs/abc.pd

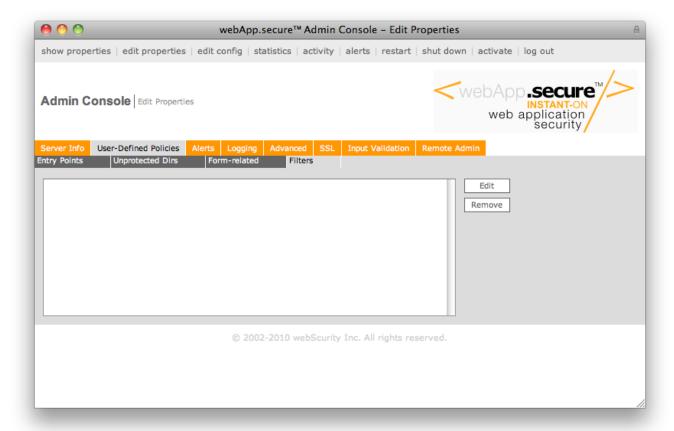
Form-related

As the name suggests, form-related policies are related to form elements. Most commonly, hidden fields and their associated values. This group of user-defined policies help tailor the way forms are validated.



Special Character Filters

A set of special character filters can be defined by URL, form name, and/or field name.

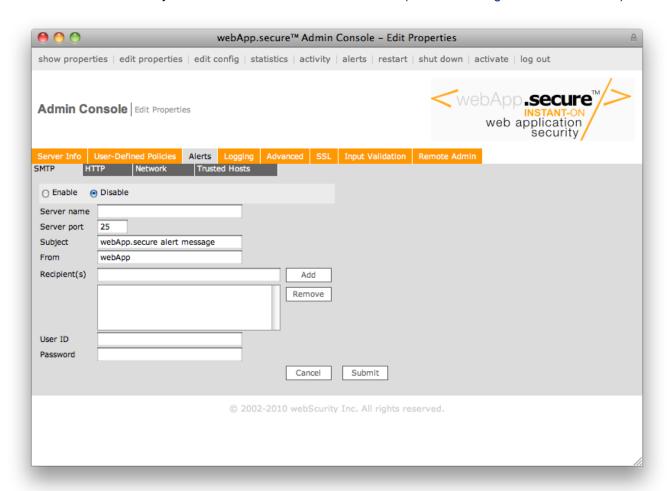


Real-time Attack Notification

Choose from 2 available real-time alert mechanisms that best suites your environment. Email and HTTP alerts let you know what's going on.

SMTP

Configure to send an SMTP mail message to one or more recipients when activity is blocked. Details of the alert will be contained in the body of the email in well-formed XML format (see Attack Insight section for details).



Server Name

The email server name or IP address (i.e. "mail.mydomain.com").

Server Port

The email server TCP port number (i.e. "25").

Subject

Text to appear in the subject line to help identify the origin of the alert email (i.e. "Alert from Web server 1").

From

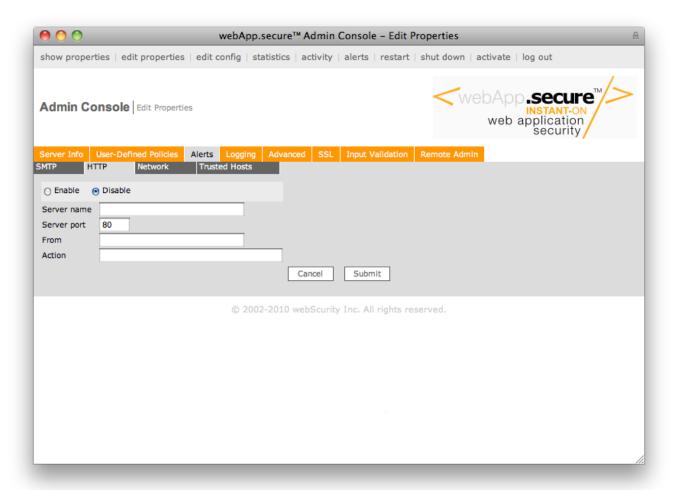
A "from" email address. (i.e. "server1@mydomain.com").

Recipient(s)

One or many recipient email addresses (i.e. "admin@mydomain.com").

HTTP

Configure to send an HTTP POST request to a user-supplied URL when activity is blocked. Details of the alert will be contained in the payload of the request in well-formed XML format (see Attack_Insight section for details).



Server Name

The HTTP server name or IP address (i.e. "192.168.0.100").

Server Port

The HTTP server TCP port number (i.e. "80").

Action

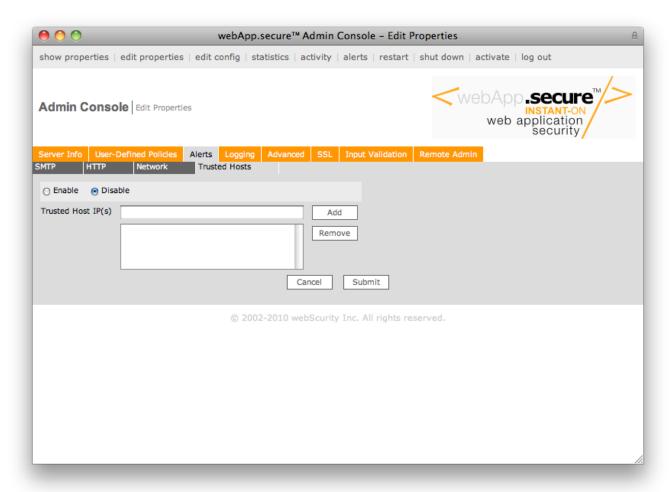
The URI of the receiving script (i.e. "/cgi-bin/alert.cgi").

From

An optional name to help the receiving CGI script (see Action above) identify the origin of the alert message.

Trusted Hosts

Optional list of origin IP addresses that represent "trusted hosts". Malicious activity from these IP addresses will be blocked, but not reported or alerted. This is useful for scheduled penetration testing to avoid being alerted for every blocked request generated by the testing device every time it runs.



Trusted Host IP(s)

One or more IP addresses identified as a "trusted source IP" (i.e. "192.168.0.100").

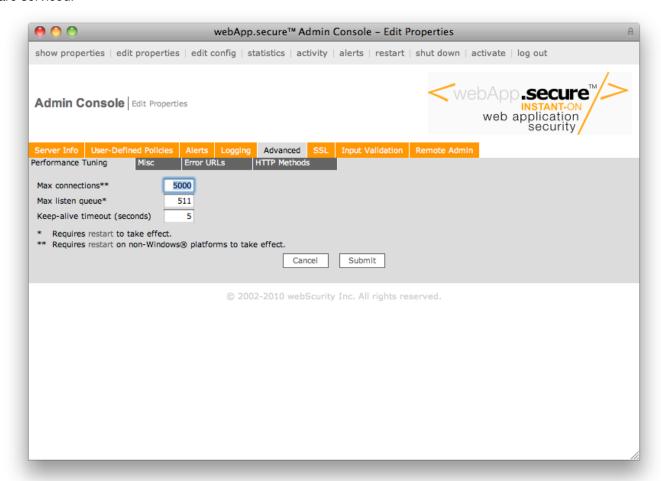
Use a dash to specify a range of IP addresses (i.e. "192.168.0.100-150").

Advanced Settings

The Advanced section allows you to tailor performance and other settings to your environment.

Performance Tuning

TCP/IP-related settings that can enhance performance and impose limitations on how client socket connections are serviced.



Max Connections

The maximum number of simultaneous client connections (sockets) that will be served. Once the threshold is reached, the operating system's listen queue will be used. 5000 is the default value.

Max Listen Queue

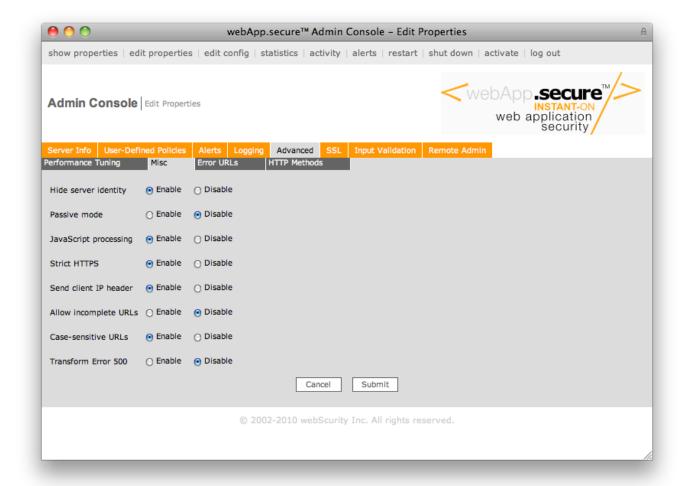
The maximum number of pending connections in the operating system's listen queue. 511 is the default value.

Keep Alive Timeout

The number of seconds to wait for subsequent requests before closing a connection. 15 seconds is the default value.

Miscellaneous

A variety of binary (enable/disable) options can be configured in the Misc section.



Hide Server Identity

Enable (default) to avoid disclosing the Web server's identity to prevent banner-grabbing.

Passive Mode

Disable (default) to identify, report, and block malicious activity. Enable to operate in "report-only" mode - all requests are forwarded on to the Web server (nothing is blocked).

JavaScript Processing

Enable (default) to interpret client-side JavaScript to extract Intended Use Guidelines™.

Strict HTTPS

Enable (default) to strictly enforce access to https resources through an encrypted connection.

Allow Incomplete URLs

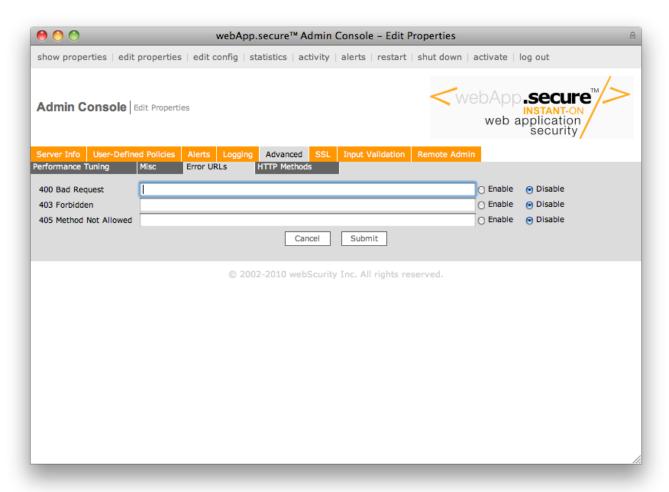
Enable to allow "incomplete" URLs where the Intended Use Guidelines might show "http://www.domain.com/test/", but the user enters "http://www.domain.com/test" (no trailing slash) in their browser's address bar. When enabled, both would be allowed. When disabled (default), the latter would not. Disabled is the most commonly used setting.

Case-sensitive URLs

Enable (default) to perform URL validation in a case-sensitive manner.

Error URLs

Rather than returning the standard HTTP error codes 400 Bad Request, 403 Forbidden, and 405 Method Not Allowed for blocked requests, an optional, fully-qualified URL can be configured to redirect the user. A 302 Found response code with the fully-qualified URL in the Location: response header, causing an automatic redirection.



400 Bad Request

Fully-qualified URL to redirect what would normally be HTTP error code 400 Bad Request.

403 Forbidden

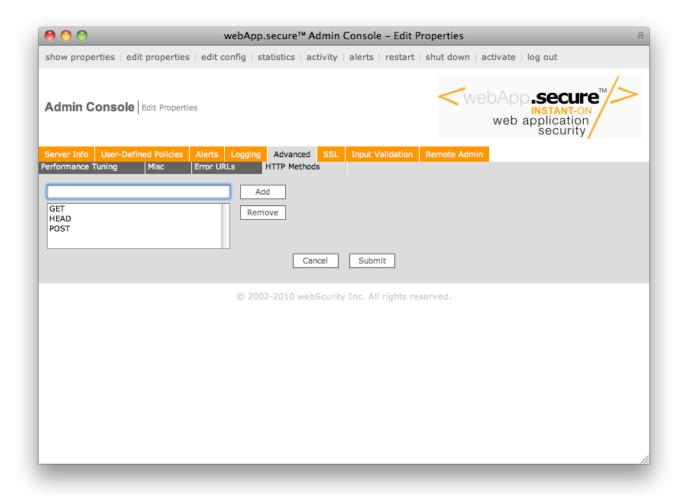
Fully-qualified URL to redirect what would normally be HTTP error code 403 Forbidden.

405 Method Not Allowed

Fully-qualified URL to redirect what would normally be HTTP error code 405 Method Not Allowed.

HTTP Method(s)

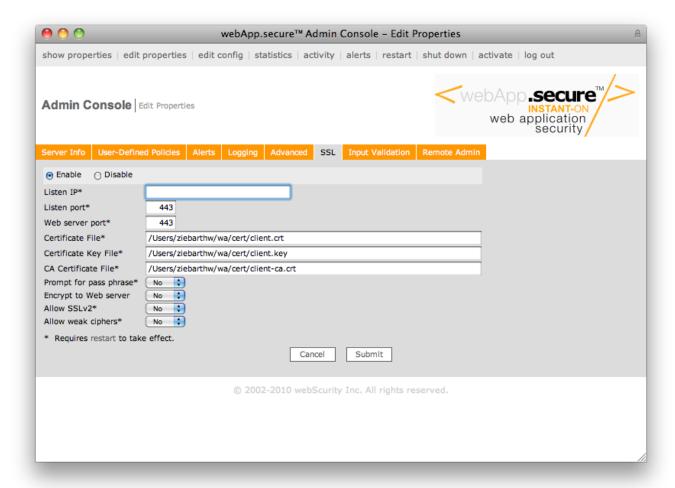
One or many HTTP request methods that will be allowed. POST, HEAD, and GET are recommended and are the default values.



Type the name in the input box, click the "Add" button, followed by the "Submit" button to add a method to the list. Highlight a name in the list, click the "Remove" button, followed by the "Submit" button to remove a method from the list.

Secure Sockets Layer

Use the SSL properties to enable encrypted traffic support. webApp.**secure** must decrypt https traffic before forwarding valid transactions on to the Web server, but re-encrypting may not be necessary for every implementation ("Encrypt to Web server" property).



Listen IP

IP address on which webApp.secure should bind for incoming https:// connections. Leave blank to use all available IP addresses on the machine.

Listen port

The TCP port webApp.secure should listen on for encrypted traffic (i.e. 443), normally the standard https port 443 will be used. Requires restart.

Web server port

The TCP port number of the Web server for encrypted (https) traffic. This value is not used unless Encrypt to web server is enabled (see above). Requires restart.

Certificate, Key, and CA Files

Upload server certificate files. The certificate and key files must be uploaded if SSL is enabled. Apache-compatible certificates are required. Please see http://www.webscurity.com/reference.htm for certificate conversion instructions and tips.

Prompt for pass phrase

Set to Yes to prompt for a pass phrase at startup.

Encrypt to Web server

Select Yes (default) to re-encrypt validated traffic forwarded on to the Web server. When set to Yes, the Web server port property must also be populated with an appropriate value (see above).

Allow SSLv2

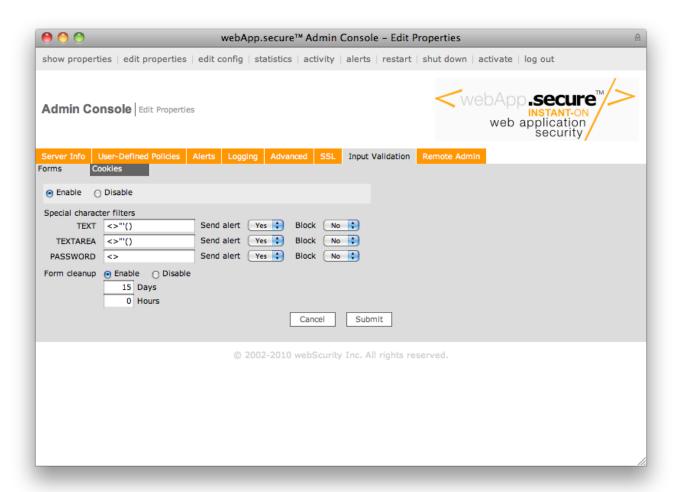
Select Yes to allow SSLv2 client connections (not recommended). Default is No.

Application Manipulation Protection

Application manipulation attack protection settings can be tailored to your environment.

Form Validation

Use this section to control how/if HTML form elements will be validated.



Special Character Filters

Specify the dangerous characters that will be transparently filtered from user input for each HTML field type (*TEXT*, *TEXTAREA*, *PASSWORD*) to combat SQL/command injection and cross-site scripting attacks.

TEXT

Characters that should be stripped from TEXT type (<input type="text" ... />) form fields.

TEXTAREA

Characters that should be stripped from TEXTAREA type (<textarea ... />) form fields.

PASSWORD

Characters that should be stripped from *PASSWORD* type (<input type="password" ... />) form fields.

Form Cleanup

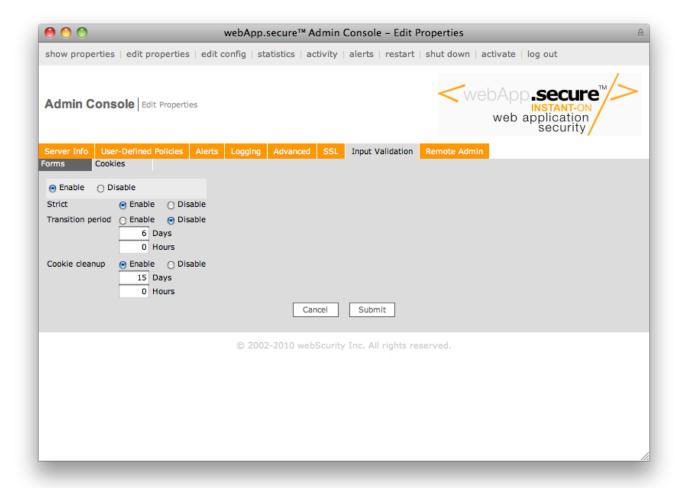
Enable to cleanup of HTML form Intended Use Guidelines™ older than Days and Hours (see below).

Days, Hours

Establishes the timeframe for cleanup of HTML form Intended Use Guidelines older than Days and Hours.

Cookie Validation

Use this section to control how/if HTTP name/value pair cookies will be validated.



Strict

Enable if requests that contain an altered cookie should be blocked and not forwarded on to the Web server.

When disabled (default), requests that contain altered cookie values will be forwarded on to the Web server, but the cookie will be completely stripped.

Transition Period

Enable (default) to allow for a "transition period" of Days and Hours (see below) from the time cookie validation is enabled. This allows cookie attributes and values that cannot be validated to be allowed rather than rejected.

Days, Hours

Establishes the timeframe for the transition period measured in Days and Hours. (Default is 6 days.)

Cookie Cleanup

Enable (default) to cleanup of HTTP cookie Intended Use Guidelines™ older than Days and Hours (see below).

Days, Hours

Establishes the timeframe for cleanup of HTTP cookie Intended Use Guidelines older than Days and Hours. (Default is 15 days.)

Attack Insight

Malicious activity is logged to a well-formed XML file. The format of the alert message (in the alert log file, and delivered via email or HTTP) is:

```
<alert><date-time /></alert>
```

The date and time of the request (i.e. "Tue Feb 24 03:03:46 2008").

<alert><alert-msg /></alert>

webApp.secure[™]-generated message regarding the alert.

<alert><ip /></alert>

The origin IP address of the client that made the request (i.e. "192.168.0.2").

<alert><remote-name /></alert>

The origin host name of the client that made the request (i.e. "remotehost.isp.net").

<alert><request /></alert>

The HTTP request line (i.e. "GET /scripts/nsiislog.dll HTTP/1.0").

<alert><action /></alert>

The action taken by webApp.secure ("Denied" or "Would Deny" (if running in Passive Mode)).

<alert><request-URI /></alert>

The URI component of the HTTP request line (i.e. "/scripts/nsiislog.dll").

<alert><method /></alert>

The HTTP request method (i.e. "GET").

<alert><status-code /></alert>

The HTTP status code returned to the client (i.e. "403").

NOTE: A status code of 200 generally means the request was not blocked, but special characters were filtered, which would be indicated in <alert-msg /> (see above).

<alert><reason /></alert>

The webApp.secure attack category (i.e. "Forceful Browsing").

<alert><content-type /></alert>

The request content type.

<alert><host /></alert>

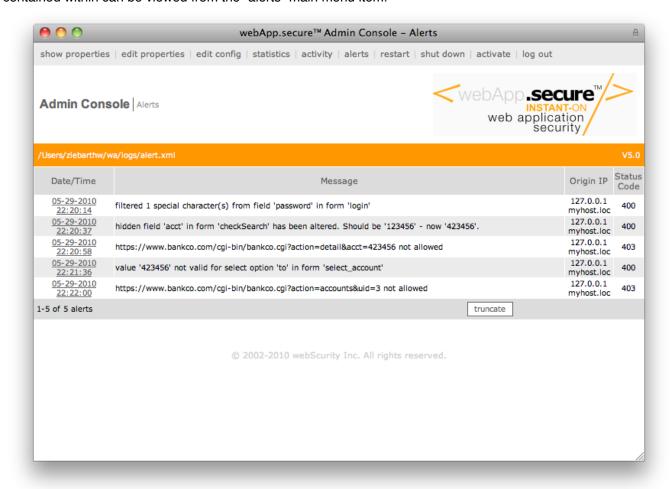
The value from the request "Host:" HTTP header.

Sample

```
<alerts>
  <alert>
    <date-time>Tue Feb 24 03:03:46 2008</date-time>
    <alert-msg>http://www.mysite.com/attackurl not allowed</alert-msg>
    <ip>67.123.123.123</ip>
    <re>mote-name>remotehost.isp.net</remote-name>
    <request>GET /attackurl HTTP/1.1</request>
    <request-URI>/attackurl</request-URI>
    <method>GET</method>
    <status-code>403</status-code>
    <reason>Forceful Browsing</reason>
    <content-type></content-type>
    <user-agent>Mozilla/5.0</user-agent>
    <host>www.mysite.com</host>
  </alert>
</alerts>
```

Alert Navigator

As described in the <u>Attack Insight</u> section, malicious activity is logged to a well-formed XML file. The alerts contained within can be viewed from the "alerts" main menu item.



Click the alerts main menu option to view contents of alerts log.

Date/Time

Date and time of the event. This is a clickable link that will display further details of the alert (see <u>Alert Detail</u> on the following page).

Message

Description of the event.

Origin IP

Origin IP address that submitted the request that triggered the event.

Status Code

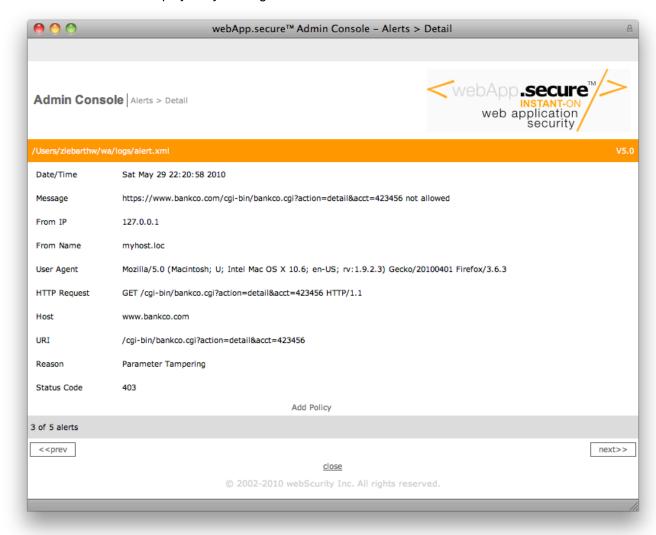
The HTTP status code returned (or would have been returned if running in Passive Mode) in response to the blocked activity.

Truncate Button

Click the "truncate" button to truncate the alert.xml file. It is actually renamed to alert.xml.001 through .999 and an empty alert.xml is created.

Alert Detail

Detail of the alert can be displayed by clicking the Date/Time link on the desired row.



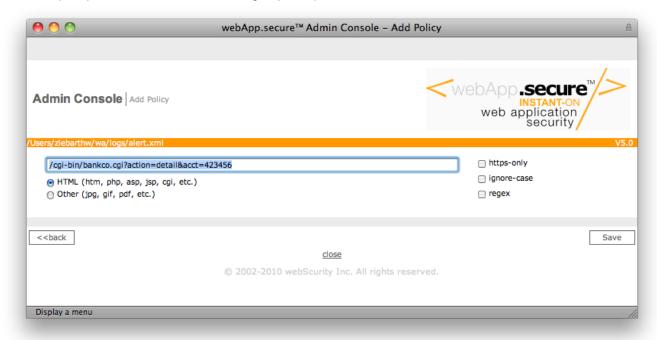
Details of a single alert are displayed when the date/time is clicked.

Add Policy

In many cases, an "Add Policy" link will appear in lower center of the page. As the name suggests, clicking the link will add a user-defined policy. Depending on the nature of the policy, another page may be displayed to gather more information (see next page for example). If a policy already exists for the alert, the "Add Policy" link will be replaced with "Remove Policy" and "Edit Policy" links.

Adding a Policy

Below is an example of a page that displays when the "Add Policy" (see previous page) link is clicked. This page allows the policy to be customized according to your specific needs.



Example policy for a URL query string parameter-tampering alert.

URI Input Box

The URI of the blocked request is displayed and can be altered to meet specific needs. Most often, if the URI component of the alert is edited, it is to incorporate wildcard characters to allow for varying query string values (see <u>User-defined Policies (HTML content)</u> for details).

Content Type Radio Buttons

- HTML: check this option if the content delivered by the URI will be HTML (policy is implemented as an Entry Point).
- Other: check this option if the content delivered by the URI will not be HTML (policy is implemented as an Unprotected Dir).

https-only Checkbox

Check this option if the URI should only be accessed over an encrypted connection (https).

ignore-case Checkbox

Check this option if the URI a case-insensitive comparison should be used.

regex Checkbox

Check this option if the pattern entered uses the regular expression syntax.

OpenSSL

webApp.secure™ utilizes the "OpenSSL Toolkit" functionality provided by "The Open SSL Project" at http://www.openssl.org.

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This product includes cryptographic software written by Eric Young (eay@crypt soft.com). This product includes software written by Tim Hudson (tjh@cryp tsoft.com).

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Mozilla Spidermonkey

webApp.secure utilizes the Spidermonkey JavaScript Interpreter provided by Mozilla at http://www.mozilla.org.

Netscape Public License v1.1

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Version 1.1

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